



# UKG Target Intelligence for Healthcare

## Key benefits





- **Improve patient care quality** with targeted real-time staffing decisions
- **Boost care delivery and patient satisfaction** by ensuring compliance with safe staffing standards
- **Maximize shift-based productivity** through real-time reporting
- **Anticipate variances** on labor-hour data and actual workload metrics
- **Enhance visibility** and simplify reporting

Maximize shift-based productivity with decision support for frontline leaders

Advanced clinical labor management depends on a clear and current view of the workload encountered by your clinical staff. And staying on course to meet financial performance targets is significantly easier when real-time data is available.

UKG Target Intelligence for Healthcare provides frontline leaders with current productivity reporting to guide staffing decision-making. UKG Target Intelligence for Healthcare delivers the critical shift-based information managers and the staffing office need to maximize shift-based productivity. By consistently matching staff supply with demand-for-care requirements, UKG Target Intelligence for Healthcare helps you achieve the cost-quality balance necessary to succeed in today's value-based healthcare delivery model.

Automation coupled with minimal user interaction generates the core demand data that is fed into higher-level views, driving quantified, effective staff deployment decisions at the department, hospital, and organizational level. Now, nursing leaders from the CNO to the frontline charge nurse can make in-the-moment decisions supported by real-time data and a quantified evaluation of staffing needs and resources based on the current volume. Unit managers will know what needs exist and how to meet them with available staff; at the same time, the staffing office and house supervisors will know how to safely and cost-effectively deploy the labor force across the organization.

Workload												Staff Planning												Forecast												Schedule												Reporting												Setup												Admin												Location												All Locations																																																																							
Location												AMC-Med/Surg East												Start Date												07/01/16												Shift												Night												Display																																																																																															
End Workload Index: 1.01   Avg. Workload Index: 1.01 <b>Census Projection:</b> 44  (Workload Adjusted: 44.44) <b>Midnight Census:</b> 47 <b>Patient Hours:</b> 381.4																																																																																																																																																																							
Start Census: 64   End Census: 44   Contact Census: 70   ADT Index: 45.71%   Admits/Xfers-In: 6   Discharges/Xfers-Out: 26   Patient Shifts: 47.68																																																																																																																																																																							
Staffing Projection (Past Shift) - Projected Value: 44  Count  Hours  Scratch-Pad																																																																																																																																																																							
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Totals Summary												9												\$1,846.00												15												\$2,770.00												+ 6												\$1,924.00												15												\$2,770.00												+ 6												\$1,924.00																																															
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UKG Target Intelligence for Healthcare allows you to manage in the moment to get and stay on track

The **Staff Planning – Location** screen delivers administrative decision support in real time, including:

- Viewing shift-to-shift staffing needs and resources based on volume (the acuity-adjusted view requires UKG Workload Manager for Healthcare)
- Evaluating compliance with safe staffing standards, enhancing both care delivery and staff and patient satisfaction
- Managing in the moment to avoid budget variances at the point of decision, eliminating surprise labor variance reports after the pay period is over and it is too late to make adjustments
- Visualizing in real time how staffing decisions will affect both budget and patient care quality

Workload

Staff Planning

Forecast

Schedule

Reporting

Setup

Admin

Location

All Locations

Date

07/01/16

Time

07:00

Display

Refresh Notes

Workload Adjust Projected Census

Select Columns

Clear Preferences

Search

	Workload				Ratio		Patient Tx		Staff Tags		CN				RN				LPN					
	Notes	WL Tx	Proj Cen	Act Cen	ADT %	Lic S:P	S:P	Chemo	Chemo Ce	Transporte	Target	Actual	Act Var	Request	Req Var	Target	Actual	Act Var	Request	Req Var	Target	Actual	Act Var	Request
Healthcare System		1.02	547	513	16.87	1:3.7	1:2.62				23	3	↓ 20			102	94	↓ 8			2	0	↓ 2	
Alcott Medical Center		1.02	336	308	32.62	1:3.76	1:2.55				13	3	↓ 10			65	67	↑ 2			2	0	↓ 2	
AMC Nursing		1.02	336	308	32.62	1:4.19	1:2.84				13	3	↓ 10			65	67	↑ 2			2	0	↓ 2	
AMC-Mother/Baby		1.07	46	36	12.5	1:2.4	1:2				2	0	↓ 2			6	15	↑ 9						
AMC-ICU		0	1	23	12	95.45	1:6	1:6			1	0	↓ 1			6	2	↓ 4						
AMC-SICU		0	1.03	8	8	0	1:2	1:2			1	0	↓ 1			4	4	0						
AMC-Med/Surg East		0	0.99	62	58	53.25	1:5.0	1:3.63			1	1	0			7	9	↑ 2						
AMC-Med/Surg North		0	1.04	26	32	29.41	1:10.67	1:5.33			1	0	↓ 1			6	3	↓ 3						
AMC-PICU		0	0	20	20	0	1:2.86	1:2			1	0	↓ 1			4	7	↑ 3						
AMC-Telemetry		0	1.04	40	40	0	1:5	1:3.08			1	0	↓ 1			7	8	↑ 1						
AMC-NICU		0	1	3	3	0	1:1.5	1:1.5			1	0	↓ 1			2	2	0						
AMC-Med/Surg Peds		0	1.08	30	20	100	1.5	1:2.5			2	0	↓ 2			6	4	↓ 2			2	0	↓ 2	
AMC-Birth Center		0	0.91	10	15	33.33	0	0								8	0	↓ 8						
AMC-ICU2		0	1	43	39	43.86	1:3.9	1:2.44			1	1	0			7	9	↑ 2						
AMC-Behavioral Health		0	1	25	25	43.75	1:5	1:3.13			1	1	0			2	4	↑ 2						
AMC-CICU		0	0	0	0	0	0	0																
Ancillary Department		0	0	0	0	0	0	0																
AMC-Emergency		0	0	0	0	0	0	0																
AMC-Surgical Services		0	0	0	0	0	0	0																
Administration		0	0	0	0	0	0	0																
Alcott Respiratory Division		0.97	0	0	0	0	0	0																
Alcott Imaging Division		1	0	0	0	0	0	0																
Browning Community Hosp...		0	0	0	0	0	0	0																
Zimmer Medical Center		1.02	80	74	16.29	1:3.52	1:2.06									17	17	0						
Surgical Services		1.02	128	130	27.55	1:6.19	1:3.71				3	1	↓ 2			20	20	0						
Med/Surg		1.01	80	90	41.33	1:6.92	1:4.09				2	1	↓ 1			13	12	↓ 1						
Agency Units		0	0	0	0	0	0	0																

The **Enterprise Reporting** screen is an interactive view that delivers historical results of staffing decisions. Senior leaders — such as directors or CNOs — use this feature to examine census, churn, and workload trends and to compare targets with expended hours, productivity, and other metrics in a convenient roll-up/drill-down view across the entire enterprise.

- Examine and compare metrics across time ranges — from a single day to months, quarters, and years
- Compare Midnight, Contact, and Blended (hourly end) census, or ADT activity
- Evaluate variances in HPPD, Hours, and Dollars
- View the entire enterprise and drill down into specific service lines or individual units to investigate more deeply



Our purpose is people

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